

# WAVES

*A Newsletter of the Western Association of College and University Housing Officers*

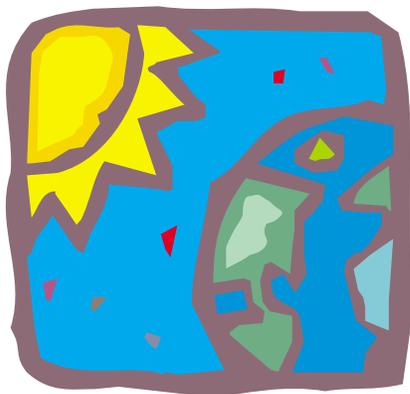


*Summer 2002/Volume 8, Number 3*

FROM THE EDITOR

Greetings! I hope you are enjoying what is left of your summer and are ready to begin another academic year. This is the 2nd web edition of the WAVES, and it has a lot of information you want to know about various committees and our upcoming joint conference with NWACUHO. You may also notice this issue is a lot more colorful than printed issues are. One of the great aspects of an online edition is that printing costs are not an issue, so enjoy!

The WAVES is always looking for submissions, so included below are the submission deadlines. You can expect the issue to be in your hands 4-6 weeks after the submission deadline. Articles, information, committee reports, new faces and places are all welcome. Thanks and happy reading!



**Submission Deadlines:**

Fall 2002	August 30, 2002
Winter 2003	December 4, 2002
Spring 2003	April 10, 2003
Summer 2003	June 26, 2003

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WACUHO Affirmative Action Statement

WACUHO recognizes the benefits which are derived from the inclusion of diversity in the Association. Significant contributions are made by members from all areas of higher education and at every level of responsibility. The quality of perspective and experience shared by our members, inclusive of ethnicity, age, gender, religious preference, sexual orientation or differing abilities, adds a dynamic which enriches the character of the Association. WACUHO encourages all to actively participate in its programs, events and activities.



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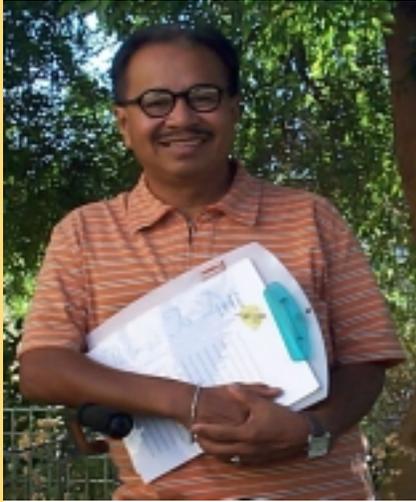
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## President's Pages

### ***Greetings from Augie!***

It's been about 2 weeks since my return from ACUHO-I in Orlando and my experiences there have given me so much to think about and consider. Since our last meeting as an organization in San Diego, I have given a lot of thought about what I would like to see happening this year in WACUHO and for WACUHO. After sitting through the regional president's meetings at ACUHO-I and my first Executive Committee meeting as president, I have developed the following goals to strengthen and enhance our organization:

1. The Executive Committee will continue to foster and support direct communication with members of the Association. As an Executive Committee, we are committed to keeping communication flowing and seek input at every opportunity. We will also work closely with our committees as liaisons.
2. As your president, I will actively seek input from the members as to the needs of WACUHO as an association and what we can do to move the organization forward. I plan to have an e-mail conversations with CHOs and mid-level managers, and I also plan to meet with professionals who attend our RAPS.
3. I will bring together the WACUHO membership for a town hall meeting at our annual conference in Seattle. Our colleagues in Northwest ACUHO include this as a part of their rich tradition, and it has offered so much depth to their organization.

Trying to keep up with the different professional needs in an organization as diverse as ours is tricky but I feel positive that we will do this as an organization this year!

Here's a few things that I want to make sure that all of you are aware of and hopefully will take advantage of this year:

### ***What's Happening in WACUHO...***

#### ***West by Northwest – A New Blend is happening February 23-26, 2003***

This is our annual conference that will be held jointly with Northwest ACUHO.

Tim Trevan from CSU Northridge is our Annual Conference Chair and is working closely with Vinnie Gore from NWACUHO. This will be a great experience for both organizations. A big advance "Thanks" to Tim, Exhibits Chair "JB" Brock, Pepperdine University, Program Chair Jose Andalis, Menlo College, Host Chair Phil Gin, CSU Northridge, and all their committee members for the uncharted journey they have embarked upon for all our benefits!

#### ***WTI (Western Training Institute) - Turning Over A New leaf – Back to Basics***

Date: Oct. 15-18

Location: Redwood Glen, Santa Cruz

Plans are already underway for another awesome conference. Jennifer Nelson-Martinez, UCLA, and Diane LeGree, UC Irvine, have their committee working hard to make this a great institute. Their selection of Andy Klingelhofer, CSU Monterey Bay, Chuck Rhodes, CSU Sonoma, and Susan Hansen, San Jose State as facilitators should prove to be an exceptional learning experience for our professionals who attend.

**Southern RAP** – It’s happening on November 2! Materials and announcements should be forthcoming. Please read their section in this issue.

**Northern RAP** – It’s happening on October 26 at Stanford University. Dr. White who was one of the Keynote speakers at our annual conference will be the motivational speaker! Materials and announcements should be forthcoming. Please read their section in this issue.

**Executive Committee** – Our next executive committee meeting will be held at Stanford University on October 27 & 28. If you have any questions, concerns, or suggestions please email them to me at [augier@stanford.edu](mailto:augier@stanford.edu).

### **About ACUHO-I...**

As I stated earlier, the ACUHO-I Annual Conference was a great learning experience for me. It was good to work with the ACUHO-I Executive Committee and the regional presidents. A lot of information was shared amongst the group, and I felt pride for what we do for our members. It also gave me great ideas of things we can be doing in WACUHO in the future.

Programmatically the conference was excellent again. It offered a variety of programs addressing current issues in our field and it offered cutting edge sessions. The vendors were also very informative and, of course, they would love to have all of us on their account lists! I highly encourage folks to attend the next ACUHO-I in our home region in Las Vegas. John Capaccio, Humboldt State is the Host Committee Chair for that conference.

Peter Rosenberg from Western Washington University is our new ACUHO-I Western District Representative for the next two years. Please read his open letter to us in this issue. I am really looking forward to working with him.

### **Special Thanks...**

I want to thank the organization for the great experience I have had so far.

I want to thank the Executive Committee for all the work that they are presently doing and will do throughout the year for WACUHO.

A very special thanks you to Eddie Bankston, Chico State, for his work as the Western District Representative for ACUHO-I. You did us proud Eddie!

A thank you in advance to all the committee chairs and their committee members for their time and effort that make a positive difference for WACUHO.

And last but not least, a very special “THANKS” to Alex Belisario, Newsletter Editor for all her work making the WAVES possible!

I leave with this thought as we journey through this year as an organization:

As you commit to making a difference in your life as a professional please note:

- Acknowledge your reason(s) for what you do
- Acknowledge those who taught what you do
- Acknowledge yourself for what you do

Looking forward to hearing from you!

—Augie

# Diversity and Affirmative Action

Submitted by Margarita Malagon, Co-Chair

The Diversity and Affirmative Action Committee is moving right along. Our success over the past few years has resulted in significant committee membership growth (now 15 members 😊) and we are excited at working with our new co-chairs, Deanna Peck from San Jose State and Margarita Malagon from Santa Clara University.

The committee met in early August to review our agenda for the year. One of the goals/projects we are hoping to complete is hosting (what we hope will become an annual event), a drive in conference. WACUHO members will be getting an e-mail shortly that will include a survey regarding the conference. Please take the time to fill it out and send it back. The information you provide will help guide us.

We will also be revising and updating the D&AA website. We hope you will continue to support us in this effort by providing us with materials such as books, journal articles, speakers, upcoming events, or anything you think would be of value relating to diversity and affirmative action.

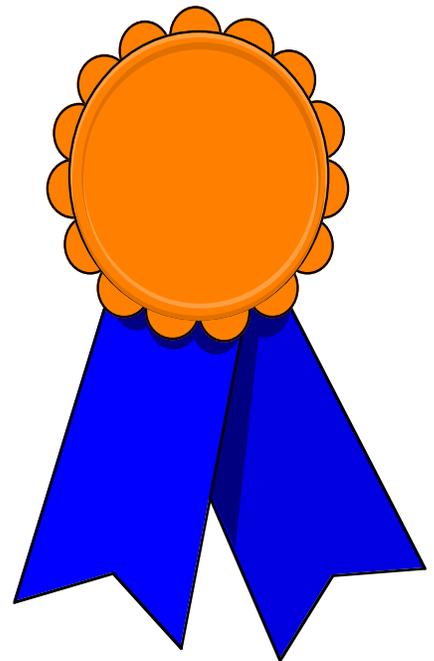
Another event to note is the Annual Conference and our collaboration with our northern neighbors/colleagues. The program promises to be very special. Details are still being worked out so stayed tuned for more information.

Oh, and don't forget our annual awards. Keep a sharp eye out for the nomination forms. Remember there are two categories for nomination, individual and institutional awards. So if you know of an individual who, or feel that your institution or an organization within your institution goes the distance in promoting and supporting diversity and affirmative action you are encouraged nominate them. We would love to recognize them at the Annual Conference.

We are also giving away a \$500 scholarship to a deserving individual. We anticipate sending out scholarship information in early November. The successful award winner will have the opportunity to present at the annual conference.

So as you can see, the D&AA committee is full of energy and looking forward to the upcoming year! We appreciate your support. Until next time, take care and remember to make diversity and the practice of its principles a way of life.

Hotep, (Peace)



## Northern RAP: unRAP the Hero Within

Submitted by Julie Orio and Ngoc Nguyen, Co-Chairs

Hello to all WACUHO members from the 2002 – 2003 Northern RAP Committee.

The Committee proudly presents “Northern RAP 2002: unRAP the Hero Within.” We hope that this year’s conference will help our students discover what it means to be an everyday hero and how to begin to nurture those special “hero” traits and qualities that are unique to them and to other students with whom they work and interact.

This year’s conference will be held at Stanford University on Saturday, October 26, 2002. Check out our website, which can be accessed through [www.wacuho.org](http://www.wacuho.org). Registration forms and the Call for Programs will be mailed to Northern region schools in early September and will be downloadable on our website.

Dates to keep in mind:

Call for Programs due	October 4, 2002
Registration deadline	October 11, 2002 (\$25 per person)
Late Registration deadline	October 18, 2002 (\$30 per person)
Northern RAP conference	October 26, 2002

If you have any questions or want more information, please contact either Julie Orio at [orioj@usfca.edu](mailto:orioj@usfca.edu) or Ngoc Nguyen at [nmnguyen@scu.edu](mailto:nmnguyen@scu.edu).

## Southern RAP’s Fall Premiere

Submitted by Casscia Murray, Co-Chair

**The production staff is on set, the casting call is done, the script has been published and it’s lights, camera action! The Southern Rap committee has made a minor change this year; we’ll be “RAPPING” in the Fall!**



Southern RAP 2002 at the University of San Diego is coming to a theatre near you ...

*Stay tuned for more details!!!*

### ***Committee Members***

Sherri Maeda-Akau  
Darcy Belfiglio  
Darren Frank  
John Gibson  
Kristo Gobin  
Donyet King  
Laura Schadick  
Jerry Verdin  
Jason Cimenski  
Casscia Murray

# Western Training Institute

Submitted by Juliet Wright, Committee Member

## **WTI 2002 Turning Over a New Leaf: Back to Basics October 15th-18th**

Seasoned and new professionals - join us for this year's Western Training Institute at Camp Redwood Glen. This year's program will focus on:

**WELLNESS  
LEADERSHIP  
and COMMUNITY/TEAM DEVELOPMENT**..... within Housing and Residence Life.

Continue to watch your mail/email for upcoming program information. If you would like more information about the exciting things this year's planning committee has in mind for WTI 2002, contact committee co-chairs Diane Le Gree (dlegree@uci.edu) or Jennifer Nelson Martinez (jnelson@orl.ucla.edu).



## New Professionals

Submitted by James Smith, Co-Chair

The New Professionals committee held their first meeting of the year on August 2 at UC Santa Cruz. The committee put forth a number of plans for the upcoming year and are excited at the opportunities to keep new professionals connected. While details are not specific at this time, here are some things that were looked at:

- \* WTI Scholarship- Once again there will be a \$500 scholarship awarded to a new professional to help cover travel and registration costs associated with WTI. The application will be posted on our website soon, but mark your calendars for a deadline of **September 20, 2002**.
- \* RAPS- New Professionals Committee hopes to have a presence at each of the RAPs again this year. Dates for Northern RAP (10/26) and Southern RAP (11/2) have been set. If any new professionals are interested in coordinating events at any of the RAPs, please contact Shaheda Zaman <shaheda\_reslife@yahoo.com> or James Smith <jcsmith@cats.ucsc.edu>.
- \* Socials- The committee is in the process of planning a variety of socials for the year. If you are interested in helping out, please let us know.
- \* Drive in Workshop- The New Professionals Committee will be teaming up with CCPA (California College Personnel Association) to put together a drive-in workshop geared toward helping new professionals in Student Affairs. Details and more information will be forthcoming, but the committee is excited about this opportunity.
- \* Next Meeting- We are planning to have our next meeting on September 27 in Southern California. (Location is TBD).

Once again, the committee is looking forward to this year. If you have new professionals at your institution, please encourage them to get involved with WACUHO. You may direct them to our web page located at [www.wacuho.org](http://www.wacuho.org).

# Reflections from the NWACUHO / WACUHO 2003 Planning Meeting

Submitted by Juan Regalado, Program Committee Member

I've always thought Seattle was a great city. Something about the people, the history, the coffee. I wasn't sure what my two day stay was going to be like, after all it was the first ever Western Regional Planning meeting for the NWACHO / WACUHO conference. Interestingly, only a few months ago I had attended my first ever WACUHO conference in San Diego (... hmm, the key note speaker, Joe White, sure worked the room... Crazy Joe! they called him).

Anyhow, I'm not sure, but I believe this will be the first joint regional conference. I have to be honest and say that I don't quite remember how the idea came to be... so I'll just make something up. Imagine this, Vennie Gore, Assistant Director for Housing Services, University of Washington, (NWACUHO 2003 Conference Chair) and Tim Trevan, Director of Residential Life and University Conference Services, California State University Northridge, (WACUHO 2003 Conference Chair) are sitting together at some restaurant celebrating their conference chair appointments. They are going back and forth, sharing all the plans they have. They soon realize that they both have similar visions and begin to talk about how great it would be to do a joint conference, the only problem is where to host it. Secretly, Vennie hopes it's in Northridge (Los Angeles) as he has always had Hollywood aspirations. Tim, well he's always been partial to the rock scene and is hopeful for Seattle. A game of rock, paper, scissors ensues ... and so it becomes official, the first ever NWACUHO/WACUHO Conference to be held in Seattle on February 22 – February 26, 2003 is born!

As with any collaborative endeavor, the planning meeting involved lots of good dialogue about how to blend the two regions/conference cultures, while allowing each to keep its "soul" intact. Soon, it became apparent that both cultures had a similar conference flow and lots of good ideas to borrow from each other. The toughest part was coming up with a theme. After several theme options the obvious choice was (drum roll): "West by Northwest; A New Blend!"

On the side, I'd like to take credit for coming up with the theme... but I would be lying.

I flew back thinking about all that had happened and what it all meant. I realized that this was an exciting time for both WACUHO and NWACUHO. A new conference was being born, guided by creativity, innovation, lots of good people and good coffee.

The conference is still some time away, but things are happening fast. Expect a website to be up by the middle of August and the Call for Programs with Registration should be out by middle to late October.

To think all this started with a simple game of rock, paper, scissors.

## Annual Conference Program Info

Submitted by Marie Oamek, Committee Member

Coming Soon to a web site, your mailbox and a WAVES newsletter near you: The Call For Programs for West by Northwest - A New Blend! February 23-26, 2003 we will join our colleagues from Northwest ACUHO in Seattle, WA for our first ever joint conference. We hope you share our enthusiasm about this historic conference and are already thinking about the types of programs you'd like to present. Program proposals will be due December 6th, so don't leave your planning until the last minute - start making plans now!

See you in Seattle!  
the Program Committee

# News from the ACUHO-I Western District Representative

Greetings!

Welcome back to a new academic year!

**A quick introduction for those of you who don't know me very well. I manage the Residence Life program at Western Washington University, a comprehensive state university of 12,500 students of which approximately 3,700 live in residential housing. I'm originally from Wisconsin (love those cheese curds) and have worked at UW-Stevens Point, Washington State University, Colorado State University, James Madison University (Virginia), and the University of Washington. I've now been at WWU for the past decade. When I'm not in the office, you can find me outside exploring the Cascade Mountains or sea kayaking among the San Juan Islands. If you're ever in the neighborhood, I'd be very happy to be your tour guide!**

I recently assumed my "official" ACUHO-I Western District Rep responsibilities at the conclusion of the annual conference in Orlando, and I look forward to serving the WACUHO Region. I plan to stay in regular contact with Augie and your regional Executive Board over the next two years and hope that I can be of assistance as you have questions/needs that you would like addressed by the ACUHO-I Exec Board.

Here are a few items of interest discussed at the recent board meeting in Orlando:

1. A Leadership Assembly was held prior to the beginning of the conference to discuss the "Crisis in Recruitment and Retention of Housing Staff." This issue has come to roost at many of our campuses, and ACUHO-I has initiated research to better determine the causal factors and how we might best encourage undergraduates to consider a career in housing – and how new professionals might gain broader experience in multiple areas of campus housing. Here's some food for thought... RAs name good supervision as a leading reason for going into the field, and for RDs the greatest job satisfaction comes from co-workers – but that's not what necessarily what keeps them in the field.
2. ACUHO-I will be sponsoring a "STARS College" prior to the Annual Conference in Las Vegas in 2003. Later this year you will be asked to nominate rising undergraduate stars (staff and student leaders) of which approximately 36 will be invited to participate in a pre-conference college. Goals include discussions of careers in higher education and an opportunity to be mentored by veteran housing staff.
3. The Association is reviewing time, date and location questions associated with the annual conference. I would strongly encourage you to fill out the survey that can be found at the following site: [http://info.housing.uiuc.edu/Surveys/ACUHO-I\\_Conference/](http://info.housing.uiuc.edu/Surveys/ACUHO-I_Conference/). There are thousands of members in ACUHO-I and thus far only a few hundred have responded to the survey, so please let your voice be heard! It only takes about 5 minutes to complete the survey.
4. Mickey Mouse is doing well and it is confirmed that Goofy is a dog.

**With my home in the NWACUHO region, I am also very much looking forward to the combined west coast regional conference with WACUHO in February. Various committees have been working hard to prepare an excellent conference for all of us in Seattle, and I hope to see you there. As many of you know, the weather in Seattle in February is often beautiful and sunny....**

**Again, if you ever have any needs or questions, please don't hesitate to give me a call at 360-650-2960 or email me at [Peter.Rosenberg@wwu.edu](mailto:Peter.Rosenberg@wwu.edu). I look forward to meeting many of you in the coming months, and I wish you all the best in the coming year!**

Take care,

Peter Rosenberg  
ACUHO-I Western District Representative

# Technology and Information Systems

Submitted by Trisha Wells, Co-Chair

The Technology and Information Systems committee is completing our annual update of membership data. We hope that you will assist us in keeping our records up to date by submitting corrections to our database.

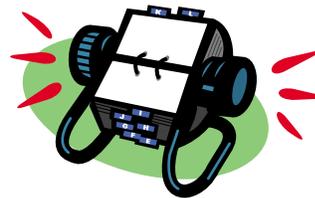


As we know how busy you all are, we've tried to make the update process as simple as possible. Your CHO was sent an update form with renewal information. You are welcome to submit all changes for your institution as a group. If you prefer to update your directory information yourself, please fill out and return a "Membership Directory Data Form."

A new innovation has been added to the membership directory this year. Until now, members have had to select one *Area of Responsibility* that best reflects their work. As most of us work in several areas of housing, this was difficult. Now members may select as many *Areas of Interest* as they wish. Feel free to select areas that you want to learn more about in addition to areas in which you work. If the member wishes to continue being listed only under the area we have on record, nothing needs to be done. If the member wishes to add additional areas, please fill out and return a "Membership Directory Data Form."

If you have any questions about this process, please contact me. Also, don't forget to have any new staff who join you later in the summer complete a "Membership Directory Data Form." Thank you in advance for your assistance in making the WACUHO Directory as accurate as possible.

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Technology and Information Systems Committee  
University Housing Services  
One Washington Square  
San José, CA 95192-0133  
408-924-6180  
408-924-7502 (fax)  
twells@housing.sjsu.edu





# Membership Directory Data Form

Check One:  New Member     Update Member     Delete Member

*Please Print Legibly or Type!*

First Name \_\_\_\_\_ Last Name \_\_\_\_\_

Institution \_\_\_\_\_ Title \_\_\_\_\_

Mailing Address \_\_\_\_\_

City/State/Zip \_\_\_\_\_

Email Address \_\_\_\_\_

Phone \_\_\_\_\_ Fax \_\_\_\_\_

Areas of Interest: (Please check as many areas as you wish)

- |  |   |
|--|---|
| <input type="checkbox"/> Academic Relations                | <input type="checkbox"/> Legislative Affairs & Research   |
| <input type="checkbox"/> Apartments & Community Living     | <input type="checkbox"/> New Professionals                |
| <input type="checkbox"/> Business & Auxiliary Services     | <input type="checkbox"/> Northern RAP                     |
| <input type="checkbox"/> Central Administration            | <input type="checkbox"/> Off-Campus Housing               |
| <input type="checkbox"/> Central RAP                       | <input type="checkbox"/> Placement                        |
| <input type="checkbox"/> Conference Services               | <input type="checkbox"/> Religious & Spiritual Issues     |
| <input type="checkbox"/> Diversity & Affirmative Action    | <input type="checkbox"/> Residential Life/Education       |
| <input type="checkbox"/> Facilities                        | <input type="checkbox"/> Southern RAP                     |
| <input type="checkbox"/> Faculty/Staff Housing             | <input type="checkbox"/> Student Affairs                  |
| <input type="checkbox"/> Family & Graduate Student Housing | <input type="checkbox"/> Substance Abuse Education        |
| <input type="checkbox"/> Food Service                      | <input type="checkbox"/> Support Services                 |
| <input type="checkbox"/> Greek Affairs                     | <input type="checkbox"/> Technology & Information Systems |
| <input type="checkbox"/> Island RAP                        | <input type="checkbox"/> Western Training Institute       |
|  | <input type="checkbox"/> Other                            |

Level (check only one)

- |  |   |
|--|---|
| <input type="checkbox"/> Upper Level (CHO, VP, Director)                         | <input type="checkbox"/> Trades (Maintenance/Custodial/Grounds) |
| <input type="checkbox"/> Middle Level (Associate/Assistant Director)             | <input type="checkbox"/> Paraprofessional (RA, PACURH)          |
| <input type="checkbox"/> Entry Level (Resident Director/Coordinator)             | <input type="checkbox"/> Other                                  |
| <input type="checkbox"/> Administrative Support (Clerical, Analyst, Assignments) |   |

Please check if you are the Chief Housing Officer for your institutional membership.

Please return to:

Trisha Wells  
(408) 924-7502 fax  
twells@housing.sjsu.edu

Mailing address:

University Housing Services  
One Washington Square  
San Jose, CA 95192-0133

For Directory Use Only:

Membership No. \_\_\_\_\_  
Entered \_\_\_\_\_  
Initials \_\_\_\_\_

## WANTED: NEW PLACES AND FACES



Has your institution hired new staff or opened new buildings? Would you like to share that information with your WACUHO colleagues? Then send information to Alex Belisario, [aabelisa@cats.ucsc.edu](mailto:aabelisa@cats.ucsc.edu), by August 30th and it will appear in the fall issue of the WAVES.

## How to Contact Executive Committee Members

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